

**Terry Jean (T.J.) Morgan Ragan, M.A., CCC-SLP**  
*Communication Sciences and Special Education*  
*Mary Frances Early College of Education, University of Georgia*

**Curriculum Vita**

*in the format prescribed by the Office of the Vice President for Academic Affairs*  
*January 2025*

**1) Academic History**

- |                            |   |
|----------------------------|---|
| 1. Name                    | Terry Jean Morgan Ragan   |
| 2. Present rank            | Clinical Associate Professor  |
| 3. Allocation of effort    | 15% instruction, 20% service, 65% administration (public/professional service),<br>0% research (12-month appointment) |
| 4. Tenure Status           | Not-tenured, not on a tenure track  |
| 5. Administrative title    | Director, University of Georgia Speech & Hearing Clinic   |
| 6. Graduate Faculty status | No  |
| 7. Highest Degree Earned   | M.A., Communication Sciences and Disorders<br>University of Georgia, 2002   |

**8. Academic Positions**

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|--------------|---|
| 2025-present | Clinical Professor & UGA Speech & Hearing Clinic Director, Department of Communication Sciences and Special Education, Mary Frances Early College of Education, University of Georgia, Athens, GA           |
| 2020- 2025   | Clinical Associate Professor & UGA Speech & Hearing Clinic Director, Department of Communication Sciences and Special Education, Mary Frances Early College of Education, University of Georgia, Athens, GA |

**9. Other Professional Employment**

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|----------------|---|
| 2017 – present | Owner and Speech Language Pathologist, Ragan Therapy Services, LLC. Macon, GA, & Athens, GA.                        |
| 2016 - 2019    | Speech Language Pathologist, Therapy Specialists of Georgia, Macon, GA  |
| 2013 - 2016    | Lead Speech Language Pathologist, Rocketship Education, San Jose, CA  |
| 2011 - 2014    | Facilitator & Birth to 5 Specialist, The Atlanta Speech School: Rollins Center for Language & Literacy, Atlanta, GA |
| 2010 - 2011    | Speech Language Pathologist, Ephesus Road Elementary School, Chapel Hill-Carrboro City Schools, Chapel Hill, NC     |
| 2009 - 2011    | Speech Language Pathologist and Clinical Fellowship Supervisor, The Cheshire Center, Durham, NC                     |
| 2003 - 2009    | President and Speech Language Pathologist, Ragan Therapy Services, P.C., Athens, GA                                 |
| 2003 - 2005    | Speech Language Pathologist, Oglethorpe County Primary School, Oglethorpe County Public Schools, Lexington, GA      |
| 2002 – 2003    | Speech Language Pathologist (Clinical Fellow), South Bay Early Intervention, Brockton, MA                           |

**10. Post-graduate Awards**

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|------|--|
| 2024 | UGA Student Career Success Influencer for the Class of 2024 for having a meaningful, positive impact on a student's career decision-making process |
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2023

Bobbi Meeler Sahm Service and Outreach Award of \$9,000 received with Dr. Nina Santus for work with the Athens Parkinson's Disease Support Group

2014, 2022, 2023, 2025 ASHA Award for Continuing Education from The Continuing Education Board (CEB) of the American Speech-Language-Hearing Association (ASHA)

2) Instruction

1. Courses Taught, including title, enrollments, and credit hours

Academic Instruction: Undergraduate Instruction at University of Georgia:

Undergraduate Guest Lectures at University of Georgia

CMSD 4170: Language Disorders of Children & Adults. "Early Intervention Speech Language Pathology," 2007, 2008.

CMSD 5000: Professional & Clinical Principles for Communication Sciences & Disorders.

"Telepractice in speech-language pathology," Spring 2023. Instructor: Ainsley Vergara.

CMSD 5000: Professional & Clinical Principles for Communication Sciences & Disorders.

"Advocacy in speech-language pathology & audiology," Spring 2024, Spring 2025. Instructor: Ainsley Vergara.

Academic Instruction: Graduate Instruction at University of Georgia:

Online courses include "E" in course number

Course number	Course Title	Semester & Year	Enrollment	Total Credit Hours
CMSD 7042	SLP Practicum II	Fall 2021	5	20
		Fall 2022	4	16
		Fall 2024	4	16
		Fall 2025	5	20
CMSD 6000	Special Problems in CSD	Summer 2021	6	36
		Fall 2021	5	10
		Summer 2022	5	30
		Spring 2022	5	10
		Spring 2024	8	16
		Summer 2024	5	30
		Fall 2024	4	8
CMSD 7700	Clinical Internship in SLP	Fall 2022	8	120
		Spring 2023	9	135
		Fall 2023	11	165
		Spring 2024	10	150
		Spring 2025	9	135
		Spring 2026		
CMSD 7039E	Clinical Methods in SLP	Summer 2023	32	96
		Summer 2024	23	69
		Summer 2025	24	72
CMSD 7044	SLP Practicum IV	Summer 2021	5	30
		Summer 2022	4	24
		Summer 2024	5	30
		Summer 2025	7	42
CMSD 7140	Clinical Practicum in Audiology	Fall 2024	6	6
CMSD 7043	Clinical Practicum in SLP III	Spring 2025	3	12

## Graduate Guest Lectures at University of Georgia

EDSE 7170: *Developmentally Appropriate Programming and Curricula for Infants and Toddlers.*

"Pediatric feeding and swallowing," Fall 2024, Fall 2023, Summer 2023, Summer 2022. Instructor: Rebecca Lieberman-Betz.

CMSD 6750: *Voice Disorders. Supervised voice screenings for in-class simulations,* Summer 2021. Instructor: Nina Santus.

EDSE 2000: *Survey of Special Education. "Pediatric feeding and swallowing,"* Fall 2023. Instructor: Lei Huang.

## Graduate Guest Lectures at Augusta University

SPED 3110/5110: *Characteristics of Students with Special Needs. "Interprofessional Education:*

*Working with SLPs to Support Children with Speech/Language Disorders,"* Synchronous via Zoom, Fall 2020.

## 2. Development of new courses (^indicates new instructional initiative led by Ms. Ragan)

- |              |   |
|--------------|---|
| 2025-present | Destination Dawgs UGA Speech & Hearing Clinic Collaboration Pilot - Collaborated with Lisa Ulmer & Ansley Crisler to provide speech/language services to Destination Dawgs students at UGA to support access to the general UGA curriculum.   |
| 2021-present | ^Interprofessional Education (IPE) Grand Rounds- Led a team of four faculty members to develop, pilot, refine, implement, and supervise a program bringing together a variety of disciplines (faculty and students) to regularly discuss complex cases and learn from one another. (Monthly in Fall & Spring semesters) |
| 2022-present | ^Interprofessional Education (IPE) Seminars - Collaborated with UGA's Kinesiology, Social Work, School Psychology, and Dietetics programs to provide two interprofessional education seminars for student clinicians in programs (Fall semesters) and a spring case-based seminar to apply IPE knowledge.               |

## 6. Internship Supervision:

2009-2011 Clinical Fellowship Supervision, The Cheshire Center, Durham, NC

2013-2016 Graduate Internship Supervision with San Jose State Univ., Rocketship Education, San Jose, CA

## 3) Scholarly Activities/Creative Work:

### 1. Publications

#### a) Books authored or co-authored

Ragan, T. (2015). *T.J.'s Discovery. Teaching tool for repeated interactive read alouds created for the Atlanta Speech School's Rollins Center for Language and Literacy.* Retrieved from <https://learn.coxcampus.org/resource/tj-s-discovery/>

Ragan, T.J. (2013) *Amari's Adventure. Teaching tool for repeated interactive read alouds created for the Atlanta Speech School's Rollins Center for Language and Literacy.* Retrieved from <https://learn.coxcampus.org/resource/amari-s-adventure/>

#### l) Creative contributions other than formal publications

Ragan, T.J. (Moderator.) (2020, Sep. 15). *SIG 1's Telepractice Tips and Strategies. Moderated Online Event Presented and Recorded for the American Speech Language Hearing Association's (ASHA's) Special Interest Group 1 to address pivoting to telepractice during the Covid-19 pandemic. [Video File].* Retrieved from [https://asha.zoom.us/rec/play/DyN2Lb3Qi3rEbFAYX6OPII6HvfiAzJNRWF68fqtdomXZe96\\_rW1meFierEADxEM9Xi40MJ0ZwxDXLGc.D-h9jf\\_-IV07\\_wRw?startTime=1600214591000&\\_x\\_zm\\_rtaid=gDJuKX9ZQLapPPLhj3XU4g.1612144574708.0808c8ad0c6dbe3c7b2ababfa4668f2&\\_x\\_zm\\_rhtaid=283](https://asha.zoom.us/rec/play/DyN2Lb3Qi3rEbFAYX6OPII6HvfiAzJNRWF68fqtdomXZe96_rW1meFierEADxEM9Xi40MJ0ZwxDXLGc.D-h9jf_-IV07_wRw?startTime=1600214591000&_x_zm_rtaid=gDJuKX9ZQLapPPLhj3XU4g.1612144574708.0808c8ad0c6dbe3c7b2ababfa4668f2&_x_zm_rhtaid=283)

- Ragan, T.J.** (2020, Feb. 24). ASHA Special Interest Groups: Take Your Knowledge to the Next Level. YouTube video recorded for the American Speech-Language Hearing Association (ASHA) as a special interest group recruitment tool. Retrieved from <https://www.youtube.com/watch?v=TmpZ9KB5EMU>
- Ragan, T.** (2015, Dec.). 5 Tips to Maximize Your Vocabulary Instruction. ASHA Leader Live Article. <https://leader.pubs.asha.org/doi/10.1044/5-tips-to-maximize-your-vocabulary-instruction/full/>
- Ragan, T.** (2011, Aug.). Interview Questions for Pediatric SLPs on the Job Market. ASHA Leader Live Article. <https://leader.pubs.asha.org/doi/10.1044/interview-questions-for-pediatric-slps-on-the-job-market/full/>
- Ragan, T.** (2011, April). 10 Ways to Motivate the Unmotivated Student. ASHA Leader Live Article. <https://leader.pubs.asha.org/doi/10.1044/10-ways-to-motivate-the-unmotivated-student/full/>

## 2. Grants received:

- 2024                      Awarded the UGA Parents Leadership Council (PLC) Grant for \$12,473 for the project UGA Speech and Hearing Clinic Outreach and Financial Assistance Fund to increase UGA undergraduates' awareness of and access to speech and hearing services, to conduct preventative activities targeting noise-induced hearing loss, and to provide no-cost evaluations, treatment, and hearing aid services to undergraduates at UGA.
- 2023                      Awarded the UGA Parents Leadership Council (PLC) Grant for \$10,500 for the project UGA Speech and Hearing Clinic Outreach and Financial Assistance Fund to increase UGA undergraduates' awareness of and access to speech and hearing services, to conduct preventative activities targeting noise-induced hearing loss, and to provide no-cost evaluations, treatment, and hearing aid services to undergraduates at UGA.
- 2022                      Awarded the GSHFoundation 2022 Community Impact Grant for \$1500, for Hispanic/LatinX Hearing Healthcare Project, Co-coordinator: A.Morrison.
- 2022                      Awarded the UGA Parents Leadership Council (PLC) Grant for \$11,900 for the project UGA Speech and Hearing Clinic Outreach and Financial Assistance Fund to increase UGA undergraduates' awareness of and access to speech and hearing services, to conduct preventative activities targeting noise-induced hearing loss, and to provide no-cost evaluations, treatment, and hearing aid services to undergraduates at UGA.
- 2021                      Awarded the UGA Parents Leadership Council (PLC) Grant for \$12,285 for the project UGA Speech and Hearing Clinic Outreach and Financial Assistance Fund to increase UGA undergraduates' awareness of and access to speech and hearing services, to conduct preventative activities targeting noise-induced hearing loss, and to provide no-cost evaluations, treatment, and hearing aid services to undergraduates at UGA.

## 6. Presentations

### a) Invited seminars/lectures (\*\* indicates invited presentation)

#### National Level

- \*\*Ragan, T.J.,** Mehta, J., Bradburn, C., Zurawski, L., Zapata, M., & Sippl, T. (2024, Aug. 28) Panelists for ASHA Schools Virtual Town Hall: Workload Management Strategies - Implementing Service Delivery Models in Schools. <https://www.asha.org/siteassets/slp/schools/workload-management-strategies-town-hall-slides-082824.pdf?srsId=AfmBOootXJ5dgNFj3FjAeGk5NW/hwzTQdzOfClwevnx9evl4K03BLdBft>
- \*\*Ragan, T.J.** (2023, Sept.). Destination collaboration: Service delivery ideas for elementary, middle, and high school SLPs. [Live and On-demand Webinar]. American Speech-Language Hearing Association (ASHA) Professional Development. Retrieved from [https://apps.asha.org/eWeb/OLSDynamicPage.aspx?Webcode=olsdetails&title=Destination+Collaboration%3a+Service+Delivery+Ideas+for+Elementary%2c+Middle%2c+and+High+School+SLPs+\(On+Demand+Webinar\)](https://apps.asha.org/eWeb/OLSDynamicPage.aspx?Webcode=olsdetails&title=Destination+Collaboration%3a+Service+Delivery+Ideas+for+Elementary%2c+Middle%2c+and+High+School+SLPs+(On+Demand+Webinar))
- \*\*Ragan, T.J.** (2023, July). Destination collaboration I: Practical ideas for collaborative service

*delivery in schools. Invited presentation for the annual American Speech-Language Hearing Association (ASHA) Schools Connect Conference (In person). Long Beach, CA.*

- \*\*Ragan, T.J.** (2023, July). *Destination collaboration II: Refining collaborative service delivery in schools. Invited presentation for the annual American Speech-Language Hearing Association (ASHA) Schools Connect Conference (In person). Long Beach, CA.*
- \*\*Ragan, T.J.** (2023, July-Aug.). *Destination collaboration I: Practical ideas for collaborative service delivery in schools. Invited presentation for the annual American Speech-Language Hearing Association (ASHA) Schools Connect Conference (Online Conference). [Webinar].*
- \*\*Ragan, T.J.** (2023, July-Aug.). *Destination collaboration II: Refining collaborative service delivery in schools. Invited presentation for the annual American Speech-Language Hearing Association (ASHA) Schools Connect Conference (Online Conference). [Webinar].*
- \*\*Ragan, T.J.** (2021, July 14-16). *Telepractice Troubleshooting for Groups: Practical Tips, Tricks, & Tools. Invited presentation for the annual American Speech-Language Hearing Association (ASHA) Schools Connect Conference. Conference held virtually due to the Covid-19 pandemic.*
- \*\*Ragan, T.J.** (2020, July 22). *Group Speech-Language Pathology Treatment via Telepractice: Discussion on Pediatric Services. Invited Online Event Presented and Recorded for the American Speech Language Hearing Association's (ASHA's) Covid-19 Updates and Resources Page. [Video File]. Retrieved from [https://asha.zoom.us/rec/play/7JQoJegqr243TtSSsASDAaN5W9S-eP2s0yFP\\_aEOzhuzV3gBNgaiZucWZSTP9NdQW8R\\_jl1t9PRBwZk?continueMode=true](https://asha.zoom.us/rec/play/7JQoJegqr243TtSSsASDAaN5W9S-eP2s0yFP_aEOzhuzV3gBNgaiZucWZSTP9NdQW8R_jl1t9PRBwZk?continueMode=true)*

### **Regional Level**

- \*\*Ragan, T.J. & Hepler, E.** (2021, Feb. 17). *Successful teletherapy: Tips & Tricks for Busy Speech-Language Pathologists & Understanding the Parent/Caregiver Perspective. Invited presentation for the North Carolina Speech Hearing and Language Association (NCSHLA) Annual Convention. Conference held virtually due to the Covid-19 pandemic.*
- \*\*Ragan, T.J.** (2021, Feb. 6). *Teletherapy Troubleshooting: Practical Tips, Tricks, & Tools for Speech-Language Pathologists. Invited presentation for the Illinois Speech-Language Hearing Association (ISHA) Annual Convention. Conference held virtually due to the Covid-19 pandemic.*
- \*\*Ragan, T.J.** (2021, Feb. 6). *Destination Collaboration: Practical Ideas for Supporting Clients with Autism Spectrum Disorder. Invited presentation for the Illinois Speech-Language Hearing Association (ISHA) Annual Convention. Conference held virtually due to the Covid-19 Pandemic.*

### **State Level**

- \*\*Ragan, T.J.** (2022, March 5). *Destination Collaboration: Practical Ideas for Collaborative Service Delivery in Schools. Invited presentation for the GSHA Annual Conference. Athens, GA.*

### **University Level**

- Ragan, T.J.** (2022, May). *Welcome to the Alumni. Graduation Speech for Communication Sciences & Disorders B.S.Ed. Graduation Ceremony at the University of Georgia.*
- Sharpe, D. & Ragan, T.J.** (2022, Apr. 20). *Bending Beyond Grief: The Healing Power of Cognitive Flexibility. Moderated presentation by speaker Desiree Sharpe for the Torrance Festival of Ideas at the University of Georgia's Mary Frances Early College of Education. Festival held virtually due to the Covid-19 pandemic.*
- Ragan, T.J.** (2021, Nov. 4). *Innovative evidence-based services at the University of Georgia Speech & Hearing Clinic. Presentation at the MFECOE Retired Faculty Luncheon. Athens, GA.*
- Ragan, T.J.** (2021, May 12). *Welcome to the Alumni. Graduation Speech for Communication Sciences & Disorders B.S.Ed. Graduation Ceremony at the University of Georgia.*
- Ung, S. & Ragan, T.J.** (2021, April 25). *Survival, Escape, Rescue, and Renewal. Moderated an interview of author*

*Sideth Ung for the Torrance Festival of Ideas at the University of Georgia's Mary Frances Early College of Education. Festival held virtually due to the Covid-19 pandemic.*

**Ragan, T.J.** (Annually 2022-present). *Speech Language Pathology: One Career, Many Options. Presentation for PAGE Future Educators Day. UGA Tate Center, Athens, GA.*

*Dellaria, N., Morrison, A., Ragan, T.J., Santus, N., Services Provided at the University Speech and Hearing Clinic and Careers in Communication Disorders: Presentation for the monthly meeting of student NSSLHA Members, March 21, 2023*

*Santus, N., Dellaria, N., Ragan, T.J., Cliatt, S., Class Gift 2022: Fees Training for CMSD Graduate Students, Presentation to the UGA Student Alumni Council, February 7, 2023*

**Ragan, T.J. & Santus, Nina.** *Communication in the Era of Covid-19. Presentation for UGA Libraries Faculty & Staff, Synchronous via Zoom. (2020, Oct. 9). Athens, GA.*

#### **b) Conference talks**

##### **International Level**

**Ragan, T.J.** (2013, Apr.) *Increasing Infant/Toddler Teachers' Intentional Conversational Interactions. Presentation for LENA International Conference. Denver, CO.*

##### **National Level**

**Ragan, T.J.** (2013, Dec.) *TALK, Right from the Start: Building a Strong Language Foundation for Infants & Toddlers. Field presentation at the 28th National Training Institute for Zero to Three. San Antonio, TX*

**Ragan, T.J.** (2013, June). *Pushing and Pulling Language: Increasing Infant/Toddler Childcare Teachers' Intentional Use of Language During Care-giving Routines and Natural Learning Opportunities. Presentation at the 2013 NAEYC National Institute for Early Childhood Professional Development. San Francisco, CA.*

*Cain, C., & Ragan, T.J. (2012, March). Let's TALK! Building Language through Meaningful Conversations. Presentation for the Early Literacy Symposium. Atlanta, GA.*

##### **State Level**

**Ragan, T.J.** (2024, March). *How to SLP while drowning: Boosting productivity and battling burnout. Presentation for the annual Georgia Speech-Language Hearing Association (GSHA) Convention (In person). Athens, GA.*

**Ragan, T.J., Holmes, J., & Rollins, J.** (2022, March). *Evidence based treatment for morphology provided via telepractice for a fourth grader: A case study. Poster presented at the GSHA Annual Conference. Athens, GA.*

**Ragan, T.J.** (2019, Feb.). *Battling Burnout: Practical Tips for Achieving Work Life Balance in a Helping Profession. Presentation for the GSHA Annual Conference. Athens, GA.*

**Ragan, T.J.** (2015, Mar.). *Join Hands: Supporting Language and Literacy Development through Collaboration with Classroom Teachers. Presentation for the Annual Convention of the California Speech-Language-Hearing Association. Long Beach, CA.*

**Ragan, T.J.** (2013, Feb.). *Using Informational Texts to Increase Young Students' World Knowledge and Vocabulary Skills. Presentation for the GSHA Annual Convention. Macon, GA.*

**Ragan, T.** (2012). *REAL Time with T.J. Master clinician video on use of expository texts to build language and World knowledge for preschoolers. Created for Atlanta Speech School's Rollins Center for Language and Literacy Cox Campus resource library. Retrieved from <https://learn.coxcampus.org/resource/real-time-with-tj/>*

**Ragan, T.** (2012). *PAC Time with T.J. Master clinician video on phonological awareness, alphabet knowledge,*

*And concepts of print lesson with preschoolers. Created for Atlanta Speech School's Rollins Center for Language and Literacy Cox Campus resource library. Retrieved from <https://learn.coxcampus.org/resource/pac-time-with-tj/>*

**Ragan, T.J., Stinson, C., Johnson, W., & Forney, P.** (2006, March). *Voices from the field: The coaching approach to early intervention for speech-language pathologists. Panel presentation at the GSHA Annual Convention. Atlanta, GA.*

#### **c) Poster presentations**

**Ragan, T.J., Pidaparti, C., Manners, J., & Housley, L.** (2024, Dec.) *IPE in Action: Elevating Interprofessional Education via Case-Based Interactive Learning Opportunities. Poster session presented at the meeting of the American Speech Language Hearing Association 2024 Convention. Seattle, WA.*

**Ragan, T.J., Krimm, H., Santus, N., & Morrison, A.** (2022, Nov.). *Building reflective relationships: Interprofessional Education Grand Rounds. Poster presented at the annual American Speech Language Hearing Association (ASHA) Convention. New Orleans, LA.*

**Ragan, T.J., Krimm, H., Santus, N., & Morrison, A.** (2022, March). *Building reflective relationships: Interprofessional education Grand Rounds. Poster presented at the Georgia Speech-Language Hearing Association (GSHA) Annual Conference. Athens, GA.*

**Ragan, T.J., & Cain, C.** (2012, Nov.). *Coaching infant/toddler teachers to support language and preliteracy development. Poster presentation at the Annual American Speech-Language Hearing Association Convention. Atlanta, GA.*

#### **d) Community presentations**

**Ragan, T.J.** (2025, Fall semester). *Sign with your baby: Using baby signs to facilitate early language development. Presentation for parents at ReBlossom Parent/Child Education Center, Athens, GA.*

**Ragan, T.J.** (2024, Spring semester). *Speech Sound Development: What to Expect at Each Age and How to Help Children Pronounce Sounds More Clearly. Presentation for parents at ReBlossom Parent/Child Education Center, Athens, GA.*

**Ragan, T.J. & Ambat, R.** (2023, Spring). *Play is Learning. Presentation for Oconee County Public Schools Parent Mediator Group at Oconee County Library, Watkinsville, GA.*

**Ragan, T.J.** (2023, Spring semester). *Picky eater or Problem Feeder? Sensory based feeding and swallowing strategies. Presentation for parents at ReBlossom Parent/Child Education Center, Athens, GA.*

**Ragan, T.J.** (2022, Fall). *Speech, language, and literacy milestones for young children. Presentation to Waseca Montessori parents at Parent Education Night. Via Zoom.*

**Ragan, T.J., Crisler, A., Neese, M., & Bobo, R.** (2022, March 17). *Supporting your child in speech and language at home. Presentation for Oconee County Public School Parents in collaboration with the Oconee County Parent Mentor program. Watkinsville Public Library, Watkinsville, GA.*

**Ragan, T.J., Holmes, J., Rollins, J., Rivera, L., & Lessley, H.** (2021, Nov. 12). *Early Milestones in Speech and Language Development. Presentation for ReBlossom Parent-Toddler Play Group. ReBlossom Parent/Child Education Center, Athens, GA.*

#### **4) Public service**

##### **Local community services and relations**

(^ indicates program or service initiated by Ms. Ragan)

2023-2024     ^Parkinson's Perspectives Project - For Bobbi Meeler Sahm Outreach and Service Award, coordinated a year-long service project and culminating seminar on Parkinson's Disease research, treatment options, and patient perspectives, in collaboration with Athens Parkinson's Disease Support group; with Nina Santus & Nancy Dellaria

2023 Coordinated a 70<sup>th</sup> Anniversary of the Founding of the Clinic Celebration, including collaborating with Nancy Dellaria, Alison Morrison, & Ron Braxley in the creation a 5- minute anniversary video with patient testimonials, available at this link: <https://www.youtube.com/watch?v=ahBWEiN6kP0>

2022- 2023 Collaborated with UGA Regent's Center for Learning Disabilities (RCLD) to provide interdisciplinary evaluations and consultations

2020– 2021 ^Collaborated with UGA's CABER autism clinic to provide interdisciplinary evaluations and consultations.

2020-present Collaborated with UGA's School Psychology Clinic to provide interdisciplinary evaluations and consultations. (2020-present)

2022 ^Collaborated with Katy O'Brien to create a University of Georgia conference hub for virtual International Cognitive Communication Disorders Conference. 17 first year CMSD graduate students attended. (Spring 2022)

2021-present Paw Pals Speech/Language/Literacy Summer Camp - Developed, implemented, and supervised program to serve community children with speech, language, or literacy concerns

2022- present. ^UGA Speech and Hearing Clinic Satellite at the Cognitive Aging Research & Education (CARE) Center on UGA's Health Sciences Campus

2022 Parkinson Voice LOUDCrowd Group- Implemented and supervised program for generalization of voice skills and social support for Parkinson voice patients

2021 Chatterpups Language and Literacy Program for Parents and Toddlers: Developed, implemented, and supervised virtual implementation of parent/toddler trainings

2021-present Parkinson Voice SPEAK OUT! Program- supported organization of program and supervised screenings to build Parkinson Voice caseload.

2020-2022 ^University of Georgia Speech & Hearing Clinic Children's Book Club- Developed, implemented, and supervised program to serve Georgia children to engage with literature and generalize speech/language/literacy skills in a social setting virtually during pandemic. (Summer 2020- Spring 2022)

2022-present ^Coordinated speech/hearing/voice screenings with Nuci's Space for local musicians without health insurance. (annually)

2022-present ^Coordinated speech/language screenings with St. Joseph's private school

2021- present Supervised speech/language screenings at Athens Academy (annually)

2022 ^Public outreach booth providing information about speech and hearing at the Athens LatinX Fest

2022-present University outreach booth at UGA School of Music Resource Fair

2022-present University outreach booth at Be Well Fest Health Fair with UGA Health Center

2022-present Sponsored a table at the annual UGA Pediatric Audiology Conference

2022-present ^Public outreach booth providing information about speech and hearing and distributing free hearing protection to the community during the AthFest Music Festival, Athens, GA (Annually)

2022- present Public outreach booth providing information about speech, voice, and swallowing evaluation and treatment for Parkinson 5K at Sandy Creek Park, Athens, GA (Annually)

2022- present ^Public outreach booth providing information about speech and hearing prevention and treatment for Athens Boom Bash Senior Expo at the Athens Country Club (Annually)

2022- present ^Public outreach booth providing information about gender affirming voice services to the community during the Athens Pride Resource Fair (Annually)

2021- present ^Public outreach booth providing information about gender affirming voice services to the community during the Athens Pride Festival (Annually, 2021-present)

2021- present ^Coordinated with local parent-infant-toddler playgroup (ReBlossom) to offer free speech-language screenings in the community (Annually)

2021-2023 Coordinated with Local Parkinson's Disease Support Group to provide speech/language screenings for community members

2021	Coordinated with local schools to provide and supervise graduate clinicians for mass screenings in Stephens County Public Schools
2021- present	^Public outreach booth providing free hearing protection and information about speech and hearing to the community during the Historic Athens Porchfest music festival (Annually)
2020-present	Coordinated with local schools to provide and supervise graduate clinicians for mass screenings at Westminster Christian Academy (Annually)
2020-present	Supervised hearing screenings in Clarke and Oconee public schools as needed to support clinical audiologists.

## 5) Professional Service

### 1. Service to professional societies, governmental organizations, or nongovernmental agencies

#### National Level

2024-present	National Advisory Committee for SLP Praxis with ETS (subject matter expert for speech-language pathology)
2021-2023	Professional Development Committee Member for ASHA's Special Interest Group 1 (SIG 1): Language Learning & Education
2020-2023	ASHA SIG 1 Journal Club Moderator and Break-out Group Leader
2022	ASHA SIG 1 Chair for Selective Mutism Professional Development Hour (PDH) Seminar
2020-2023	ASHA Special Interest Group 1 Journal Club Subcommittee Member for Professional Development Committee.
2020-2023	ASHA Special Interest Group 1 Language Sample Resource Subcommittee Member for Professional Development Committee.
2015-2020	Professional Development Manager & Coordinating Committee Member for ASHA's Special Interest Group 1: Language Learning & Education
2014-2015	Continuing Education Content Manager for ASHA's Special Interest Group 1: Language Learning & Education
2016	Subject Matter Expert on Panel for ASHA's Speech-Language Pathology Practice Analysis and Curriculum Review

#### State Level

2008, 2012	Georgia Speech-Language Hearing Association (GSHA) Healthcare Committee Member
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### 7. Service on departmental, college, or University committees

#### Department Level

2023-present	Chair, Collaboration Committee for CSSE Dept.
2025-present	Member, CMSD Program Curriculum Committee
2025-2026	Chair, Search Committee for Temporary Audiology Resident
2025	Chair, Search Committee for Medical Billing Specialist
2025	Chair, Search Committee for Administrative Associate II
2023-2025	Comprehensive Examination Reconsideration Committee for Communication Sciences & Disorders (CMSD) Program
2021-2023	Diversity, Equity, and Inclusion, Professional Development, and ASHA Standards Committee for CMSD Program
2020-present	IPE Grand Rounds Committee Lead
2022-present	CMSD Program Graduate Admissions Committee
2020-present	Leadership Committee for CSSE Dept.

2024	Member, Search Committee for Clinical Assistant Professor of Speech Language Pathology/Clinical Education Coordinator
2023-2024	Chair, Search Committee for Medical Billing Specialist
2022	Chair, Search Committee for Administrative Associate II
2022	Chair, Search Committee for Part-Time Administrative Associate
2022	Chair, Search Committee for Business Manager I
2022	Search Committee Member for Clinical Assistant Professor of Speech Language Pathology
2020-2021	Search Committee Member for Clinical Assistant Professor of Audiology
2020-2022	Comprehensive Examination Committee for CMSD Program
<b>College Level</b>	
2025	MFECOE Career Track Promotion Committee
2020-present	MFECOE Program Coordinator Group Member
<b>University Level</b>	
2025-present	Co-chair, (With Lisa Renzi) Committee on Clinic Development and Operations
2024-2025	Member, Committee on Clinic Development and Operations

### 9. Service to student groups and organizations

Supported Peers & Professionals Dinner for Minorities and Historically Underrepresented students interested in graduate school in speech-language pathology, along with Sandie Bass-Ringdahl & Laura Nichols. (2022, Nov. 11)

### 10. Service to support units such as libraries, computing services, and health services

#### University of Georgia Speech & Hearing Clinic, Clinic Director

Provided innovative and responsible leadership for all aspects of UGA Speech & Hearing Clinic operations, management, development, compliance, and client care.

#### Selected Accomplishments (^ indicates a program Ms. Ragan initiated)

2020- present Facilitated growth in number of patients served in the clinic and community.

Academic Year	Total clients in clinic	Total sessions in clinic	Total community screenings
2020-2021	629	3123	2724
2021-2022	689	3617	4741
2022-2023	847	3142	5193
2023-2024	1304	3728	5437
2024-2025	1008	3758	7898

2024- present Maintained excellent client satisfaction ratings for speech language pathology and audiology services in the clinic.

Calendar Year	Total Responses	Mean Client Satisfaction Score (on a scale of 1-5 stars, with 5 being the highest satisfaction rating)
2024	35	4.97
2025	37	4.92

2024 Maintained clinic faculty/staff satisfaction. Mean clinic employee satisfaction rating was 8.85 on a scale of 1-10, with 10 being most satisfied with working in the UGA Speech & Hearing Clinic (n=13, internal anonymous survey)

2023 Maintained high levels of clinic faculty/staff satisfaction. Mean clinic employee satisfaction rating was 4.55 on a scale of 1-5, with 5 being most satisfied with working in the UGA Speech & Hearing Clinic (n=11, internal anonymous survey)

- 2025-26 *Initiated a fall semester pilot to serve Destination Dawgs students for speech/language/literacy and executive functioning skills.*
- 2020- present *Provided clinical education and supervision of graduate students, including supporting students learning to provide high quality evidence-based speech-language pathology services*
- 2020 - present *Provided direct speech-language pathology clinical services*
- 2020 - present *Instructed students on clinical and/or academic material in communication sciences & disorders*
- 2021-present *Managed facility improvement projects along with business manager and office manager, including waiting room window expansion and material storage room renovation, for better patient care and increased student facilities*
- 2020-present *Engaged in interprofessional collaboration; seeking, creating, and maintaining partnerships within the university and the community*
- 2020-present *Served as HIPAA compliance officer for UGA Speech & Hearing Clinic, providing HIPAA trainings (see table below), conducting annual audits, and maintaining HIPAA documentation*

Academic Year	# of HIPAA Trainings Provided	# of Individuals Personally Trained
2020-21	12	69
2021-22	13	64
2022-23	17	89
2023-24	10	59
2024-25	8	97

- 2021 – 2025 *Award: The UGA Speech & Hearing Clinic was voted the Athens Banner Herald's "Best of Athens" #1 Hearing Aid Center in Athens for 2021, 2022, 2024, & 2025*
- 2023-2024 *The UGA Speech & Hearing Clinic was nominated and among top 3 runners-up for the Best of Athens Award*
- 2023 - present *^Initiated a pediatric feeding therapy program at the UGA Speech & Hearing Clinic; 3 families have been served so far*
- 2023 - present *^Collaborated with Extra Special People (ESP) with Laura Nichols to provide community-based language and AAC supports for clients attending camp at ESP*
- 2023-present *Coordinated with UGA School of Music to bring custom hearing protection access to first-year music majors, with Alison Morrison*
- 2022 - present *^Collaborated with SA Swallowing Systems & Dr. Eric Blicher to bring 2-day FEES Training Workshop to CMSD Graduate Students (Annually, Fall semester)*
- 2021 - present *Supported First Year CMSD Graduate Program New Master's Student Orientation (Annually)*
- 2020 - present *Developed and led day-long Clinical Orientation for First Year Graduate Students in the CMSD Master's Program (annually in Fall semester)*
- 2023 - 2024 *^Collaborated with instructors from the American Sign Language program to create "ASL Sign of the Week" educational videos/reels for clinic social media*
- 2022 *^Coordinated with Brookes Publishing to provide training for CMSD faculty on the Test of Integrated Language and Literacy Skills (TILLS).*
- 2022 *^Coordinated with Orton-Gillingham (OG) Training Center to provide 10 hours of online training in OG fundamentals for CMSD graduate students and faculty.*
- 2021 – 2023 *Collaborated with marketing team and Dr. SoMang Moon for Korean translations for clinic*

2021 - 2023

*UGA Speech & Hearing Clinic faculty have regularly mentored student teams from a SPAN 4004S course at UGA (Medical Spanish Interpretation Course) (annually, each spring)*

2021, 2025

*Coordinated with Hanen Early Language Program to provide CMSD graduate students with training on the Hanen Early Language Program*